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hp.com

February 1, 2015

Dear HP Service Activator Customer,

Hewlett-Packard (HP) is announcing version discontinuance of HP Service Activator (SA) 5.1 effective as of the dates set forth below.

This letter is for SA 5.1 support customers worldwide, to inform you of our end of supports plans.

End of Sale / End of Support

HP is committed to providing the highest level of customer care to you while you determine your future strategy for your SA products. Please read below for key timelines and support options that are now available to you:

Date	Program Activity
February 1, 2015	Product discontinuance announced
February 1, 2015	End of Sale (no longer orderable or available for purchase)
December 31, 2017	End of Support for SA 5.1 (min 24 Months from SA 7.0 FCS*)

* FCS (first customer shipment) = date when the version of the product is orderable for the first time

Please note that all SA customers with active support contracts are eligible to upgrade to SA 7.0 as a license upgrade.

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For more information, go to hp.com/go/software

January 30, 2015

While this SA version may continue to meet your immediate needs, HP recommends that all customers upgrade to SA 7.0.

Please refer to attached Appendix A for definition of terms and conditions for product obsolescence and for the list of affected SA product numbers.

More information

Should you have any questions about this end of availability communication, or for assistance in understanding the options available to you, please contact your local HP sales representative or HP software business partner. When providing information, please include your name, country, phone number, company name, product number and your HP Service Agreement ID or HP System Handle.

In addition, for technical assistance and information, please visit Software Support Online: hp.com/go/hpssoftwaresupport

HP once again wishes to thank you for choosing SA 5.1. We appreciate your business and look forward to continuing to serve your business needs in the future.

Sincerely,

Sébastien EVRARD
HP Service Activator Product Manager
HP Communications and Media Solutions

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APPENDIX A: Definitions

This product version obsolescence is covered by the [HP CMS Support datasheet](#). Definitions of terms are provided by the HP CMS product version obsolescence documented at:
hp.com/go/hpsupport/support-lifecycle

Affected Product SKUs

SKU	Product Description
JA946FA	HP Service Activator V5.1 Platform Media
JA946FAE	HP Service Activator V5.1 Platfo E-Media
JA698FA	HP SA V5.1 VPN Solution Media
JA698FAE	HP SA V5.1 VPN Solution E-Media
JA945FA	HP SA Extension Pack V5.1 Media
JA945FAE	HP SA Extension Pack V5.1 E-Media
JB150FA	HP SA Number Portability Media
JB150FAE	HP SA Number Portability E-Media